



Army Housing Newsflash

March-April 2021

Housing Survey

The results from this year's [Tenant Satisfaction Survey](#) show that overall customer satisfaction is improving, as the service continues to improve on-base living conditions. Over 85,000 Army households took part in the anonymous questionnaire, an increase from previous years. The results provide Army leaders insight into family quality of life and offer a snapshot of how families gauge recent changes. Army leaders are committed to further improving housing conditions, and the survey results will help to shape future housing quality and services. [Read more](#)

Resources

Housing Environmental
Health Response Registry (24/7)
1-800-984-8523
Overseas: DSN (312) 421-3700
Stateside: DSN 421-3700
Stateside Commercial: 210-295-3700
Army Installation Housing Hotlines
Army Housing Facebook Page

Summer Surge

In an effort to ensure quality moves and housing during the Army's traditional military move season, U.S. Army Garrison Hawaii and U.S. Army Rheinland-Pfalz have been selected to be a part of a pilot program aimed to improve permanent change-of-station moves. [Read more](#)

Now in its second year, these two installations join Carlisle Barracks, Pennsylvania, Fort Leavenworth, Kansas, and Fort Bliss, Texas, already participating in the program. The pilot program will set conditions for future implementation as an enterprise solution across all garrisons worldwide in summer 2022.

Army-wide Housing News



Progress on housing reported to Congress

WASHINGTON – The Defense Department has reported to Congress on the progress in implementing Military Housing Privatization Initiative reforms, including increasing oversight of housing; taking necessary corrective actions to rebuild trust with members and their families; and ensuring accountability and frequent communication between housing officials and tenants.



Lendlease closes on \$1.1 billion in financing for five posts

FORT KNOX, Ky. – In partnership with the Army, Lendlease announced April 21 it has closed on \$1.1 billion in improvement financing for privatized military housing communities located at Fort Knox and Fort Campbell, Kentucky; Fort Drum, New York; Fort Hood, Texas; and Schofield Barracks and Wheeler Army Airfield in Hawaii.





Housing News Around the Garrisons



Readiness: Experiences improved with processes, renovations
FORT RUCKER, Ala. – The Fort Rucker housing office and Corvias Military Living officials have improved key processes and hired additional people to enhance the on-post living experience. The Army has hired two quality of assurance inspectors to inspect over homes in between occupants, and to conduct life, safety and health inspections.



Sustainment: Formalizing plans to build new homes
FORT LEONARD WOOD, Mo. – Plans are in the works to build approximately 50 new homes, officials said, with construction anticipated to begin this year. Balfour Beatty Communities, Fort Leonard Wood's housing partner, will build family homes and handicapped-accessible homes in two of the installation's neighborhoods to replace older homes.



Training: Barracks managers put 'people first'
FORT HUNTER LIGGETT, Calif. – Barracks renovations are part of the Fort Hunter Liggett's modernization efforts to support troop readiness. Renovations include an \$18 million Full Facility Restoration project for Soldiers attending the 80th Training Command's Total Army School System Training Center, including larger rooms and individual bathrooms.



Quality of Life: Fort Campbell home to \$87.4M housing project
FORT CAMPBELL, Ky. – The installation broke ground recently for a 144-unit housing development project for junior enlisted Soldiers. The project is part of an \$87.4 million development plan that includes funding for new construction, major renovations and demolition of outdated homes over the next five years.



Innovation: Belvoir barracks feature modern standards
FORT BELVOIR, Va. – Sgt. Major of the Army Michael Grinston toured new barracks construction, where design innovations will provide greater convenience and safety to enlisted Soldiers. The new barracks feature more personal space for 450 Soldiers, increased to the current standard of 90 square feet. They will open this summer.



Maintenance: Fort Carson upgrades housing call service
FORT CARSON, Colo. – Residents now have an easier time logging work orders and scheduling maintenance thanks to a new service supported by 24/7 live agents. Balfour Beatty Communities, the post's housing management partner, launched the new service, and work order agents are responding to questions and scheduling maintenance appointments.

